

Privacy Policy

VeriDoc Global ("Veri Doc Global Pty Ltd", "we," "us," or "our") is committed to protecting the privacy and security of your personal information. This Privacy Policy explains how we collect, use, and share your data when you use our application (the "App").

Information We Collect:

- a. Personal Data: We may collect personal information that you provide to us directly, such as your name, email address, and contact information when you register an account or contact us for support.
- b. Device Information: We may automatically collect device-specific information, including your device type, operating system version, unique device identifiers, and IP address.
- c. Usage Data: We may collect information about how you interact with the App, such as your usage patterns, preferences, and interactions with features or content.

How We Use Your Information:

- a. We may use your personal information to provide and improve our services, communicate with you, and customize your experience with the App.
- b. We may use device and usage data for analytics purposes, to monitor and analyze trends, usage patterns, and performance metrics.
- c. We may use your information to comply with legal obligations, resolve disputes, and enforce our rights and agreements.

Data Sharing:

- a. We may share your personal information with third-party service providers and partners who assist us in delivering and improving our services, such as cloud hosting providers and analytics platforms.
- b. We may share aggregated and anonymized data with third parties for research, analysis, and marketing purposes.

Data Security:

- a. We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction.
- b. We use encryption, access controls, and other industry-standard security practices to safeguard your data.

Data Retention and Deletion:

- a. We retain your personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy or as required by law.
- b. You may request the deletion of your personal information by contacting us at [contact email]. We will respond to your request within a reasonable timeframe.

Changes to This Policy:

- a. We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any material changes by posting the updated Privacy Policy on our website or through the App.

By using the App, you consent to the collection, use, and sharing of your information as described in this Privacy Policy. If you have any questions or concerns about our privacy practices, please contact us at admin@veridocglobal.com.